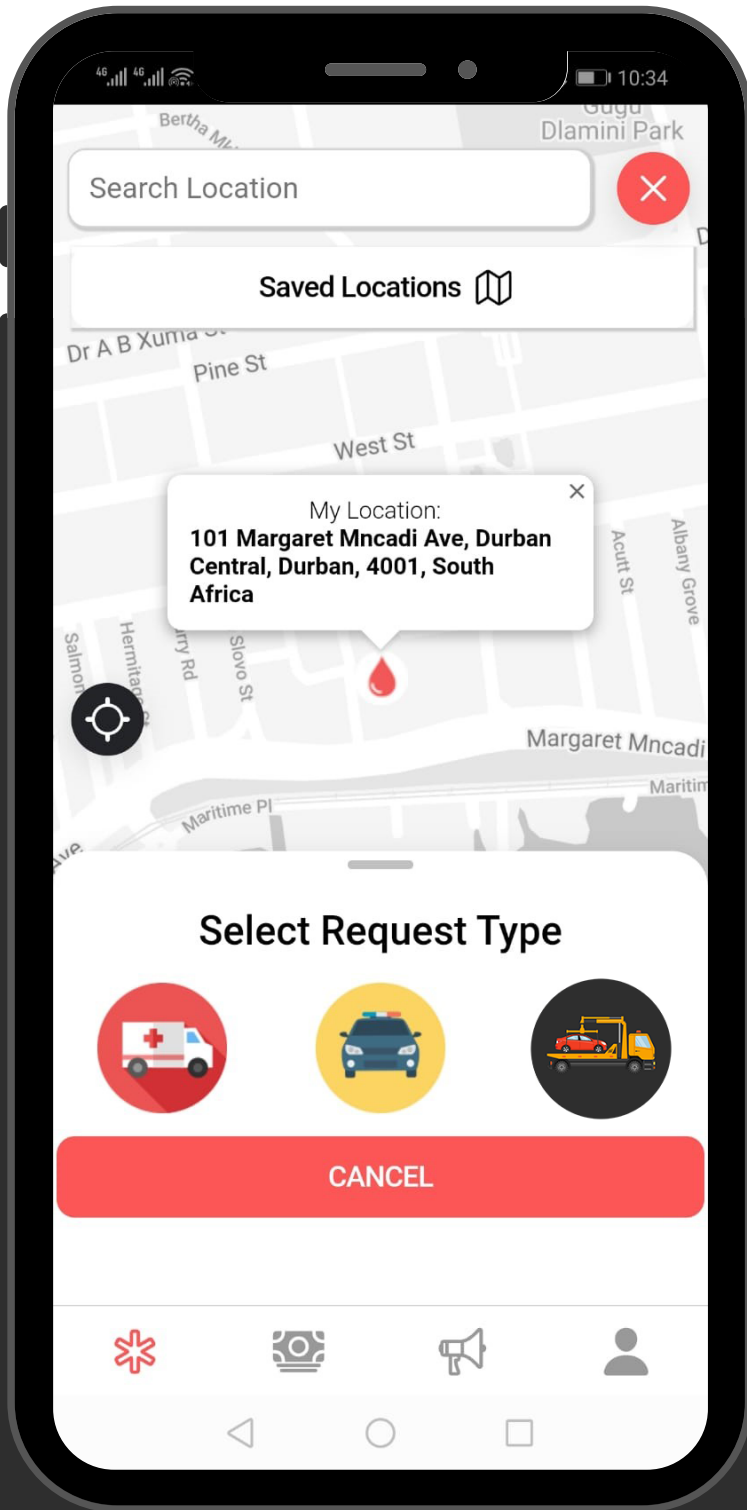


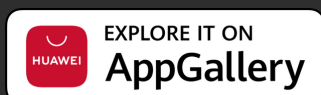
Resp

USER JOURNEY BROCHURE

ONE APP FOR ALL YOUR EMERGENCY NEEDS



AVAILABLE ON



INTRODUCTION

Respo is determined to build a platform where emergency services can be dispatched efficiently in a timely manner in order to save lives. Being a technology company we understand the importance of innovation and that is why we have dedicated our resources to developing a solution which helps emergency responders leverage technology in order to save lives.



OBJECTIVE

To create ONE Emergency Response Application where clients can find and link to their preferred emergency services provides in the security, ambulance and roadside assistance fields.



FEATURES

Simple Emergency Request Process

Emergency Profile

Emergency Contacts

GPS enabled Response

Important locations

Next of Kin Notification via SMS

Service Provider Pairing

Emergency Services Provided for Pairing



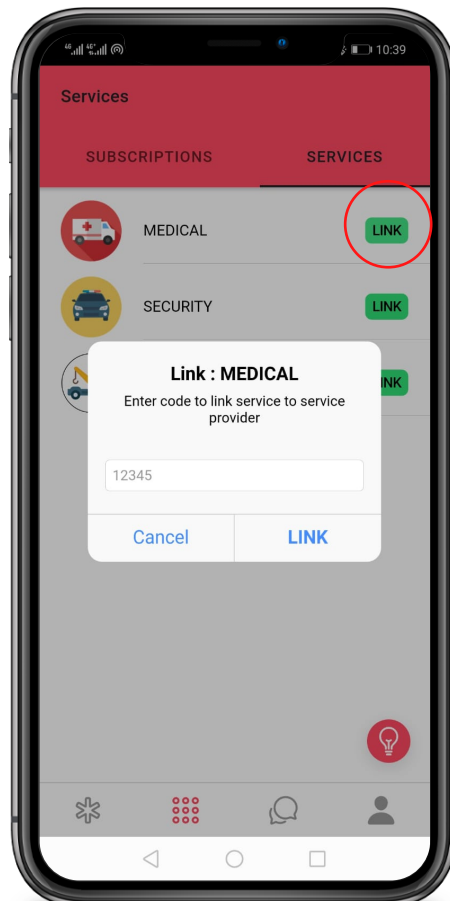
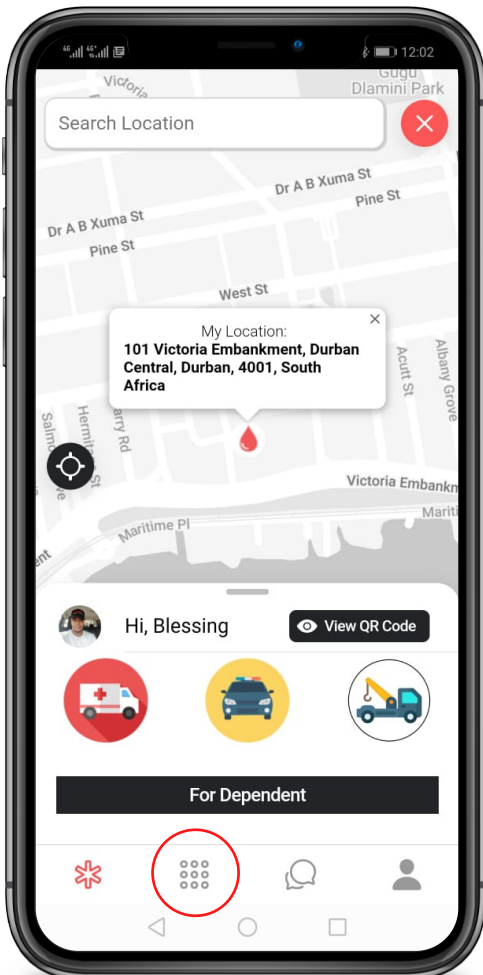
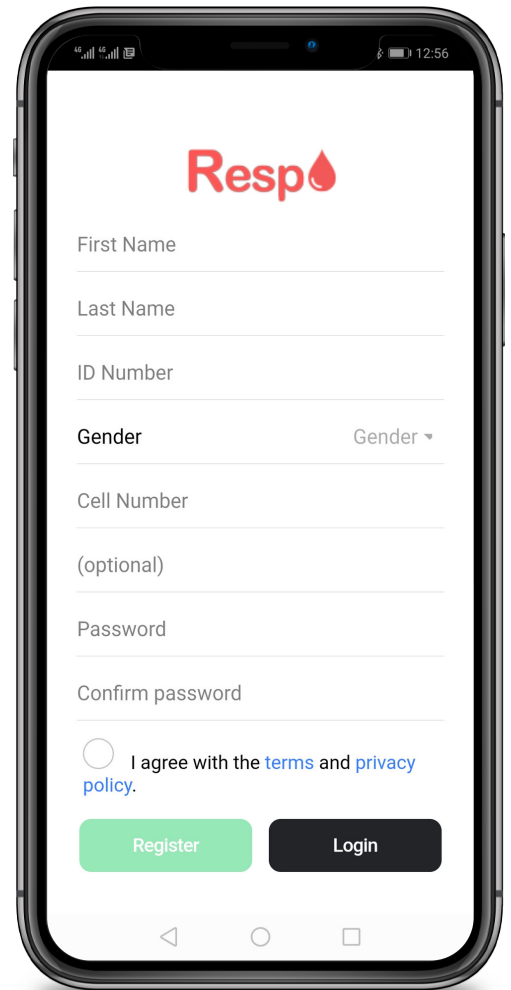
HOW IT WORKS: THE USER

01 DOWNLOAD AND SIGN UP

Step 1: Download the Respo App from PlayStore, App Store or Huawei Gallery

Step 2: You register and create a Profile

RESPO IS AVAILABLE ON ALL MAJOR APP DISTRIBUTION PLATFORMS



02 PAIRING

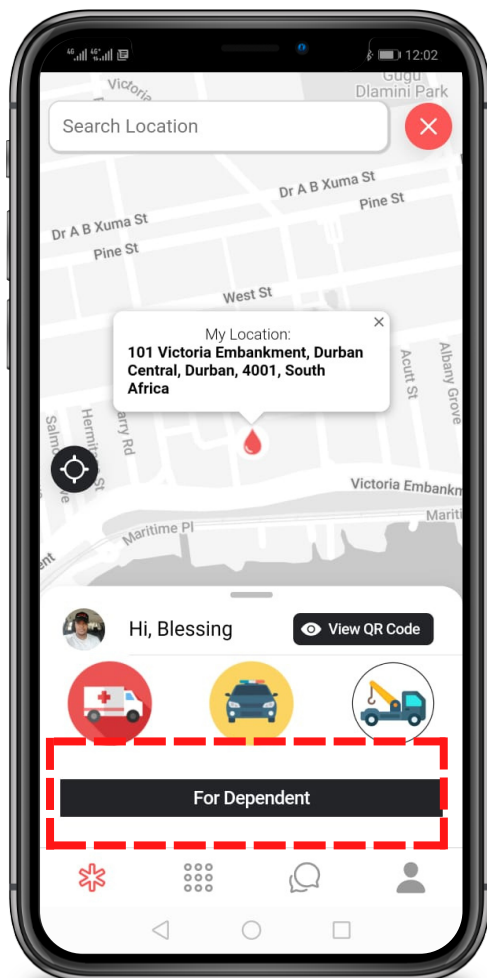
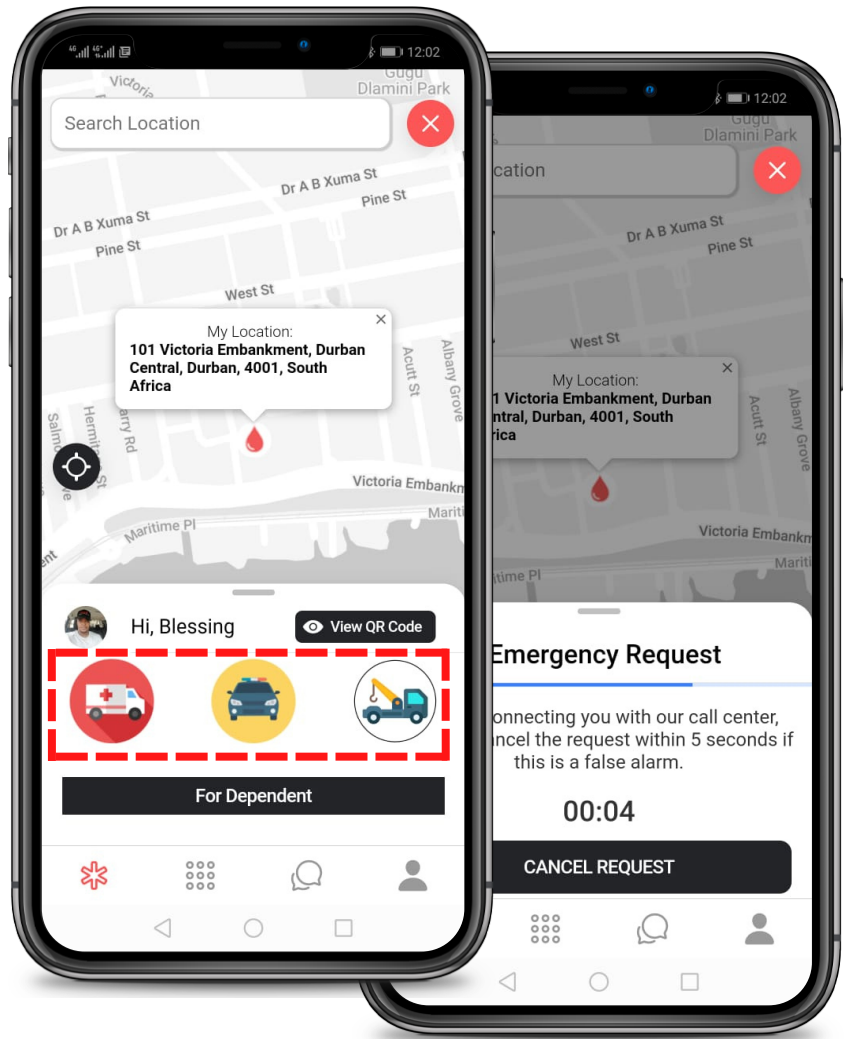
Step 3: Once registered; you can Go to the Emergency Services page to link your Profile to your preferred service provider for ambulance, security or roadside assistance. **"Please refer to your Service Provider for their unique Code"**

03 WHEN REQUESTING

Step 4: In order to request an ambulance or any other service provider. All you need to do is Press the relevant Icon on the home page and wait for 5 seconds. After the count down Your details and location will be forwarded to Your Responder.

An SMS notification will also be sent to your next of Kin to alert them.

Once the Responder receives your Alert they will Call you to confirm the request before they dispatch.



04 REQUEST FOR OTHERS

Step 5:

You can also send a Request on behalf of your Dependents and family member.

First, you have to load them on the system via your profile Tab

05 UPDATE YOUR PROFILE

Step 6: In order to update your profile you can click on the Profile Icon and proceed to changing or updating the relevant information.

Personal details - Name, ID or Passport, Phone numbers and profile image.

Emergency Records - View all your previous emergency requests here.

Store Emergency Medical details - Medical Aid, allergies, chronic disease, blood type and disabilities.

Devices - Link your emergency devices here.

Change Password details

Add your Next of Kin - They will receive sms notification every time you request and you can also request on their behalf

Saved Locations - here you can save important location for a much more efficient dispatch e.g home and work address.

My Profile

Blessing Nzuzwa
0764613333
blessing@respo.co.za

USER INFORMATION

- Change Password
- Next Of Kin
- Emergency Requests
- Medical Details
- User Locations
- Devices

SUPPORT

- Share Respo
- Logout

VER. 2.0.0



MISSION

**"To BECOME the Biggest
and most Reliable
platform in Africa to
access emergency
services "**



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